



# City of Newport News

Department of Public Works



## Exciting Recycling News for Kiln Creek residents!

**THANK YOU KILN CREEK RESIDENTS!!** Audits of Kiln Creek recyclables show that Kiln Creek residents are among the best recyclers in Newport News!

To make recycling easier, most **recycling bins** in Kiln Creek **will be replaced with a blue, rolling recycling cart** within the next few months, which will allow your weekly recycling collection to move to **bi-weekly** recycling collection! The blue rolling carts are 14” wider than the bins, but are 27” taller to contain your recyclables (no more spilling out). Below is a schedule of the neighborhood container conversions (date in parentheses is the first day of recycling service with the new cart):

**2/24** – Players Choice (3/9)

**3/9** – Westgate (3/23)

**3/23** – Dunhill & Ivystone (4/6)

**4/6** – Edgewater & Willow Pt (4/20)

**4/20** – Masters (5/4)

**5/4** – Claymill (5/18)

**5/18** – Weather delay date if any of above cannot be accomplished due to weather concerns.

**Please be sure to put your black recycling bin (even if empty) at the curb by 7 a.m. on your scheduled conversion day.** On that day, your 18 gallon black bin will be retrieved and replaced with a 95 gallon blue recycling cart. After your recycling container is switched out, a different style recycling truck will be servicing your blue recycling cart, so your black recycling bin will no longer be emptied. If you forget to put your black bin at the curb on your conversion day, please call 311 or (757) 933-2311 so that your black bin can be retrieved.

If there are any questions or concerns, please visit [www.nnva.gov/recycle](http://www.nnva.gov/recycle) or call our friendly 311 Center (757-933-2311). These are also your “go to” locations for updated information if we are unable to convert your neighborhood’s containers on your scheduled date due to weather concerns.

### **Collection Service Information AFTER your conversion day**

Regular trash (green cart) collection.....Every Wednesday (no change)

Recycling (blue cart) collection.....**Yellow** Wednesdays

Bulk trash (that doesn’t fit in the green cart) collection.....**Red** Mondays (no change)

See Calendar page for Red and Yellow week identification.

### **Other helpful information:**

Please place your trash and recycling containers **at least 3 feet away** from each other, the mailbox and cars by 7 a.m. on your collection day.

Items accepted in the Residential Recycling program are listed on the enclosed Solid Waste Services Calendar (which will help you keep track of your recycling and bulk waste weeks). Recyclables are sorted more efficiently when you place the materials in your cart unbagged – to see this process, watch the video at [www.nnva.gov/recycle](http://www.nnva.gov/recycle). Other information you will find at this website include a list of **Recycling Drop-off locations** for those times you have **extra recyclables**, any updates to the recycling program, and the Solid Waste Services Collection Calendar.



A reminder of Recycling Don'ts with regard to your recycling container:

- **No Styrofoam**
- **No Yard Waste** (please compost at home or take to the Recovery Operations Center\*)
- **No Clothing or Shoes** (please donate if in good condition)
- **No Scrap Metal** (recycle at the Recovery Operations Center\* or at a scrap metal yard)
- **No Electronics** (recycle at the Recovery Operations Center\*, Goodwill or Versability\*\*)

\*The Recovery Operations Center, formerly called the Residential Waste Drop-Off and Composting Facility, is located at 550 Atkinson Way, open Mon-Sat, 8-4 except for holidays. New programs are added when possible... and it is now offering Newport News residents the following drop-off services:

- Household Hazardous Waste collection (Fridays and Saturdays only)
- Electronics Recycling collection (Fridays and Saturdays only)
- Traditional residential recycling
- Scrap metal recycling
- Bulk waste disposal (must show proof of current Solid Waste User Fee payment)
- Tires (off the rim) recycling (must show proof of current Solid Waste User Fee payment)
- Appliances recycling
- Yard waste disposal

The Recovery Operations Center also offers nature's re-use products (compost and mulch) at bargain prices to benefit your yard/garden.

For information specific to the Recovery Operations Center, please visit [www.nngov.com/public-works/sw/resources/compost](http://www.nngov.com/public-works/sw/resources/compost) or call 757-886-7947.

\*\*Versability (formerly known as the Arc of the Virginia Peninsula) is the City's current vendor for electronics recycling, located at 2520 58<sup>th</sup> Street in Hampton just across the Newport News city line. Electronics drop off hours for this location are 9-3, Mon-Fri.

For all other questions or concerns, feel free to call the friendly 311 Center staff at 311 or 757-933-2311!

**Thank you for Recycling!**